

LICENSING ACT 2003  
**PREMISES LICENCE**

**SBCL0136**

LICENSING AUTHORITY



**Daneshill House  
Danestrete  
Stevenage  
Herts  
SG1 1HN**

Part 1 - Premises Details

**Tranquil Turtle  
Symonds Green Lane  
Stevenage  
Herts  
SG1 2HP**

**Telephone Number: 01438 722558**

**Where the Licence is time limited the dates: - 31 December 9999**

**Licensable Activities authorised by the licence:**

- E - Performance of Live Music**
- F - Playing Recorded Music**
- H - Anything Similar falling within E,F or G**
- I - Late Night Refreshment**
- J - Sale of Alcohol**

The times the licence authorises the carrying out of licensable activities:

**E - Performance of Live Music (Indoors)**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	18:00	23:00	
Friday-Saturday	18:00	00:00	
Good Friday	18.00	01.00	
Easter Saturday	18.00	01.00	
Easter Sunday	18.00	00.00	
Easter Monday	18.00	00.00	
St Patrick's Day (17th March)	18.00	00.00	Until 01.00hrs if on Fri/Sat
St Georges's Day (23rd April)	18.00	00.00	Until 01.00hrs if on Fri/Sat
Bank Holiday Saturdays	18.00	01.00	
Bank Holiday Sundays	18.00	00.00	
Bank Holiday Mondays	18.00	00.00	
Christmas Eve	18.00	00.00	Until 01.00hrs if on a Fri/Sat
Christmas Day	18.00	00.00	Until 01.00hrs if on a Fri/Sat
Boxing Day	18.00	00.00	Until 01.00hrs if on a Fri/Sat
New Years Eve	18.00	23.00	Until 00.00hrs if on Fri/Sat
New Years Day	18.00	00.00	Until 01.00hrs if on Fri/Sat
Publicly Declared Holiday	18.00	00.00	Until 01.00hrs if on Fri/Sat

**F - Playing Recorded Music (Indoors and Outdoors)**

	<b>From:</b>	<b>To:</b>	
Monday-Sunday	00:00	00:00	24hrs

**H - Anything Similar falling within E,F or G (Indoors)**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	18:00	23:00	
Friday-Saturday	18:00	00:00	
Good Friday	18.00	01.00	
Easter Saturday	18.00	01.00	
Easter Sunday	18.00	00.00	
Easter Monday	18.00	00.00	
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Bank Holiday Sundays	18.00	00.00	
Bank Holiday Mondays	18.00	00.00	
Christmas Eve	18.00	00.00	Until 01.00hrs if on a Fri/Sat
Christmas Day	18.00	00.00	Until 01.00hrs if on a Fri/Sat
Boxing Day	18.00	00.00	Until 01.00hrs if on a Fri/Sat
New Years Eve	18.00	23.00	Until 00.00hrs if on Fri/Sat
New Years Day	18.00	00.00	Until 01.00hrs if on Fri/Sat
Publicly Declared Holiday	18.00	00.00	Until 01.00hrs if on Fri/Sat

**I - Late Night Refreshment (Indoors and Outdoors)**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	23:00	00:00	
Friday-Saturday	23:00	01:00	
Good Friday	00.00	01.00	
Easter Saturday	23.00	01.00	
Easter Sunday	23.00	00.30	
Easter Monday	23.00	00.30	
St Patrick's Day (17th March)	23.00	00.30	Until 01.00hrs if on Fri/Sat
St George's Day (23rd April)	23.00	00.30	Until 01.00hrs if on Fri/Sat
Bank Holiday Saturdays	23.00	01.00	
Bank Holiday Sundays	23.00	00.30	
Bank Holiday Mondays	23.00	00.30	
Christmas Eve	23.00	00.30	Until 01.00hrs if on Fri/sat
Christmas Day	23.00	00.30	Until 01.00hrs if on Fri/Sat
Boxing Day	23.00	00.30	Until 01.00hrs if on Fri/Sat
New Years Eve	23.00	05.00	
New Years Day	23.00	00.30	Until 01.00hrs if on Fri/Sat
Publicly Declared Holidays	23.00	00.30	Until 01.00hrs if on Fri/Sat

**J - Sale of Alcohol (Alcohol is supplied for consumption both on and off the Premises)**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	11:00	00:00	
Friday-Saturday	11:00	01:00	
Good Friday	11.00	01.00	
Easter Saturday	11.00	01.00	
Easter Sunday	11.00	00.00	
St Patrick's Day (17th March)	11.00	00.00	Until 01.00hrs if on Fri/Sat
St Georges's Day (23rd April)	11.00	00.00	Until 01.00hrs if on Fri/Sat
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Bank Holiday Sundays	11.00	00.00	
Bank Holiday Mondays	11.00	00.00	
Christmas Eve	11.00	00.00	Until 01.00hrs if on Fri/Sat
Christmas Day	11.00	00.00	Until 01.00hrs if on Fri/Sat
Boxing Day	11.00	00.00	Until 01.00hrs if on Fri/Sat
New Years Eve	11.00	00.00	
New Years Day	00.01	00.00	Until 01.00hrs if on Fri/Sat
Publicly Declared Holiday	11.00	00.00	Until 01.00hrs if on Fri/Sat

**The opening hours of the premises: From: To:**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	11:00	00:30	
Friday-Saturday	11:00	01:30	
Good Friday	11.00	00.30	
Easter Saturday	11.00	01.30	
Easter Sunday	11.00	00.30	
Easter Monday	11.00	00.30	
St Patrick's Day (17th March)	11.00	00.30	Until 01.30hrs if on Fri/Sat
St George's Day (23rd April)	11.00	00.30	Until 01.30hrs if on Fri/Sat
Bank Holiday Saturdays	11.00	01.30	
Bank Holiday Sundays	11.00	00.30	
Bank Holiday Mondays	11.00	00.30	
Christmas Eve	23.00	00.30	Until 01.30hrs if on Fri/Sat
Christmas Day	23.00	00.30	Until 01.30hrs if on Fri/Sat
Boxing Day	11.00	00.30	Until 01.30hrs if on Fri/Sat
New Years Eve	11.00	00.00	
New Years Day	00.01	00.30	(Next Day) Until 01.30hrs if on Fri/Sat
Publicly Declared Holiday	11.00	00.30	Until 01.30 if on a Fri/Sat

Where the licence authorises supplies of alcohol whether these are on and /or off supplies:

Alcohol is supplied for consumption both on and off the Premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Greene King Retailing Limited  
Westgate Brewery, Bury St Edmonds, Suffolk, IP33 1QT,

01284 714140

Registered number of holder, for example company number, charity number (where applicable)

Greene King Retailing Limited

05265451

Name address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Liam Liskus  
3 North Street  
Sudbury  
Suffolk  
CO10 1RB

Personal Licence number and issuing authority of Personal Licence held by Designated Premises Supervisor (where the premises authorises for the supply of alcohol):

**Personal Licence Number:** BPA 1209  
**Licensing Authority:** Babergh District Council

## **ANNEX 1 – MANDATORY CONDITIONS**

1. No supply of alcohol may be made under the premises licence –
  - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.  
  
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.  
  
(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.  
  
(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.
6. The responsible person must ensure that—
  - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

7. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

For the purposes of this condition -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8. Where the permitted price would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

9. (1) Sub-paragraph (2) applies where the permitted price on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## **ANNEX 2 – CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE**

1. All staff who have direct dealings with customers shall be trained in the following:

- (i) Licensing law and in particular that relating to the sale of alcohol;
- (ii) The Challenge 21 policy;
- (iii) The premises licence and its conditions.

A record shall be kept of this training which will be refreshed no less than every 6 months and this record shall be available for inspection by the Licensing Authority or Police upon request.

2. An incident and refusals log ('the log') will be kept and maintained at the premises and all incidents and refusals of sales of alcohol shall be recorded in it. As a minimum, the log will record the date and time of the incident/ refusal, the name of the person making the entry, the nature of the incident/ refusal and any actions taken.

3. The DPS or suitably nominated colleague to regularly attend Pubwatch or other similar scheme, where in operation.

4. The DPS/ manager will undertake a weekly inspection of the public areas of the premises to identify anything that might present an identifiable risk to public safety. Any risks identified that are deemed to be unreasonable must be rectified at the earliest possible opportunity.

5. A sign will be displayed at each exit from the premises asking customers to respect the rights of nearby residents not to be disturbed.
6. All windows and doors shall remain closed during regulated entertainment, except for access and egress.
7. A dispersal policy ('the policy') will be drawn up and implemented to ensure that as far as practicable customers leaving the premises at the end of each night's trading session do so quickly and quietly. The policy will be disseminated to staff as required to ensure that it is properly implemented and a copy kept at the premises for inspection by licensing or other responsible authority officers on request.
8. A challenge 21 policy shall operate in the premises in relation to the sale of alcohol.
9. Children are to be supervised by a responsible adult at all times.
10. No deliveries may be made to the premises between 22.00hrs and 08.00hrs
11. No rubbish, including bottles, shall be moved, removed or placed in outside areas between 22.00hrs and 08.00hrs

**ANNEX 3 – CONDITIONS ATTACHED AFTER A HEARING**

Not applicable.

**ANNEX 4 – AUTHORISED PLANS**

One plan attached: drawing number BHB/BA/02 - dated: 06.08.2021



**Zayd Al-Jawad Zayd Al-Jawad**  
Assistant Director, Planning & Regulation

**Date: 6th October 2022**

# PREMISES LICENCE SUMMARY



**Daneshill House  
Danestrete  
Stevenage  
Herts  
SG1 1HN**

## 1. Premises Details

**Tranquil Turtle  
Symonds Green Lane  
Stevenage  
Herts  
SG1 2HP**

**Telephone Number: 01438 722558**

**Where the Licence is time limited the dates: - 31 December 9999**

## Licensable Activities authorised by the licence:

- E - Performance of Live Music**
- F - Playing Recorded Music**
- H - Anything Similar falling within E,F or G**
- I - Late Night Refreshment**
- J - Sale of Alcohol**



The times the licence authorises the carrying out of licensable activities:

**E - Performance of Live Music (Indoors)**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	18:00	23:00	
Friday-Saturday	18:00	00:00	
Good Friday	18.00	01.00	
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Publicly Declared Holiday	18.00	00.00	Until 01.00hrs if on Fri/Sat

**F - Playing Recorded Music (Indoors and Outdoors)**

	<b>From:</b>	<b>To:</b>	
Monday-Sunday	00:00	00:00	24hrs

**H - Anything Similar falling within E,F or G (Indoors)**

	<b>From:</b>	<b>To:</b>	
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Publicly Declared Holiday	18.00	00.00	Until 01.00hrs if on Fri/Sat

**I - Late Night Refreshment (Indoors and Outdoors)**

	<b>From:</b>	<b>To:</b>	
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Friday-Saturday	23:00	01:00	
Good Friday	00.00	01.00	
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Easter Sunday	23.00	00.30	
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Christmas Day	23.00	00.30	Until 01.00hrs if on Fri/Sat
Boxing Day	23.00	00.30	Until 01.00hrs if on Fri/Sat
New Years Eve	23.00	05.00	
New Years Day	23.00	00.30	Until 01.00hrs if on Fri/Sat
Publicly Declared Holidays	23.00	00.30	Until 01.00hrs if on Fri/Sat

**J - Sale of Alcohol (Alcohol is supplied for consumption both on and off the Premises)**

	<b>From:</b>	<b>To:</b>	
Sunday-Thursday	11:00	00:00	
Friday-Saturday	11:00	01:00	
Good Friday	11.00	01.00	
Easter Saturday	11.00	01.00	
Easter Sunday	11.00	00.00	
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Christmas Day	11.00	00.00	Until 01.00hrs if on Fri/Sat
Boxing Day	11.00	00.00	Until 01.00hrs if on Fri/Sat
New Years Eve	11.00	00.00	
New Years Day	00.01	00.00	Until 01.00hrs if on Fri/Sat
Publicly Declared Holiday	11.00	00.00	Until 01.00hrs if on Fri/Sat

**The opening hours of the premises: From: To:**

Sunday-Thursday	11:00	00:30	
Friday-Saturday	11:00	01:30	
Good Friday	11.00	00.30	
Easter Saturday	11.00	01.30	
Easter Sunday	11.00	00.30	
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New Years Day	00.01	00.30	(Next Day) Until 01.30hrs if on Fri/Sat
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**Where the licence authorises supplies of alcohol whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises

1/5/2

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Greene King Retailing Limited  
Westgate Brewery, Bury St Edmonds, Suffolk, IP33 1QT

01284 714140

**Registered number of holder, for example company number, charity number (where applicable)**

Greene King Retailing Limited

05265451

**Name of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Liam Liskus

**State whether access to the premises by children is restricted or prohibited:**

No Children to be allowed on site after 10pm  
Other restrictions by virtue of Licensing Act 2003



**Zayd Al-Jawad**  
Assistant Director, Planning & Regulation

**Date: 6th October 2022**

- 1. Redundant A/C
- 2. Redundant UPS
- 3. Redundant UPS
- 4. Redundant UPS
- 5. Redundant UPS
- 6. Redundant UPS



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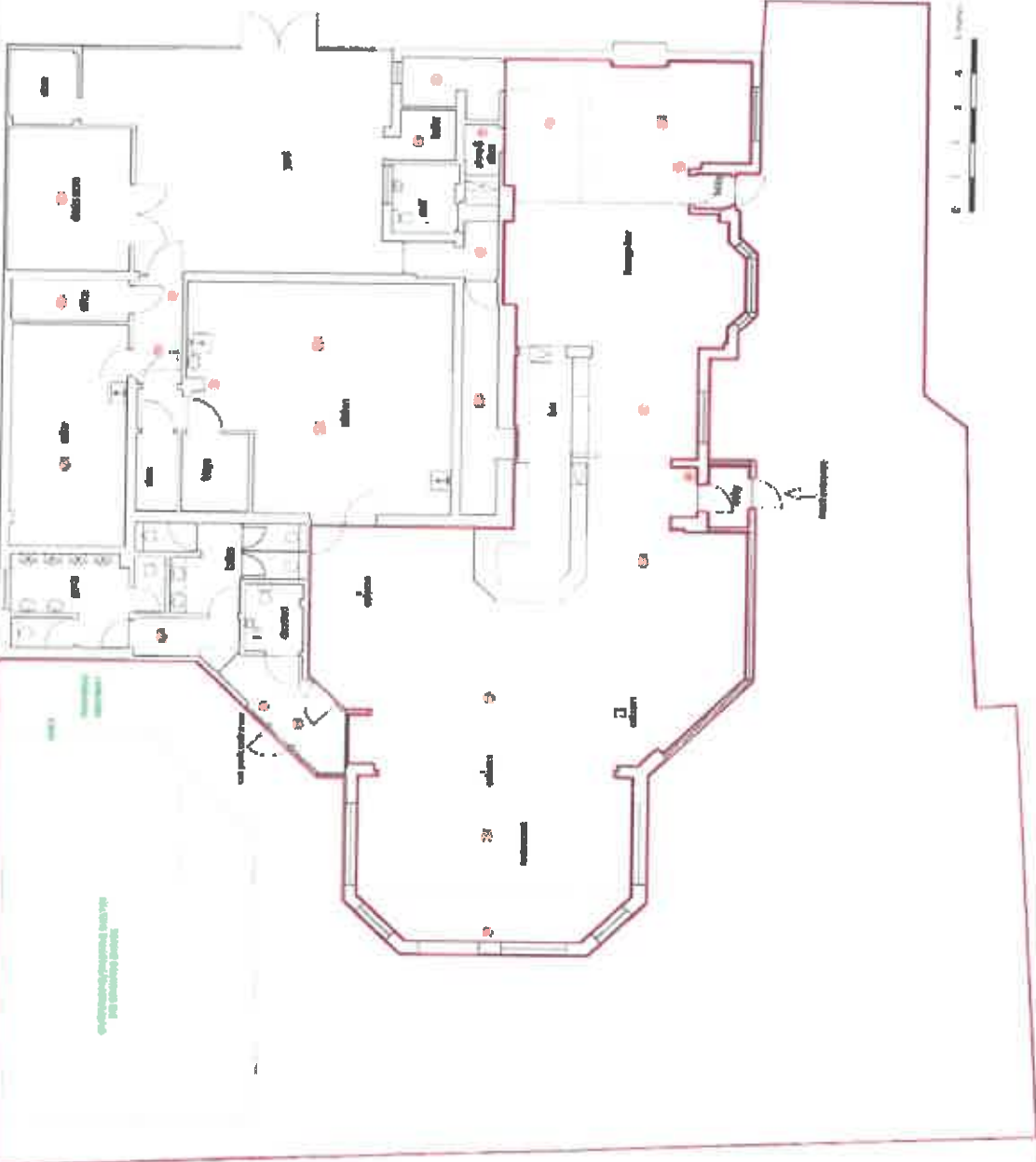
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 Bring Efficiency Home

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 SAN DIEGO